

Dominion Energy Virginia & Dominion Energy North Carolina

Municipal Portal Outage Map Overview



Municipal Portal Outage Map

<https://dominion.ifactornotifi.com/admin/es/login>

Municipal Portal Outage Map

- Special version of the Public Outage Map with additional data fields and increased functionality
- Additional data fields that we do not show the public in the dom.com map
 - Special Conditions, Dominion Device, County Affected, Dominion Office, Outage Date and Time.

Your authorized area is
VIRGINIA BEACH

Total Customers Served:
197,512

Total Customers Out:
30,175

Total Special Customers Out:
69

Number of Projects:
203

Last Updated: Today at 8:15 AM
Information updates every 15 min.

Legend

Summary

Weather

Bookmarks

Layers

OUTAGE INFORMATION

County Affected:
Virginia Beach

Customers Out:
110

Outage Date - Time:
Feb 28 2017, 3:40 PM

Estimated Time of Restoration:
Reassessing Condition

Outage Cause:
Pending Investigation

Crew Status:
Awaiting Assignment

Work Request #:
21116572

Dominion Device:
25485 R99

Dominion Office:
Virginia Beach

Zoom In

Features

Dominion Energy

Welcome to the Municipal Portal

Enter a Username and Password and accept the Terms of Use to log in.

Username

Password

[Register](#) [Forgot Password](#)

I Accept the [Terms of Use](#)

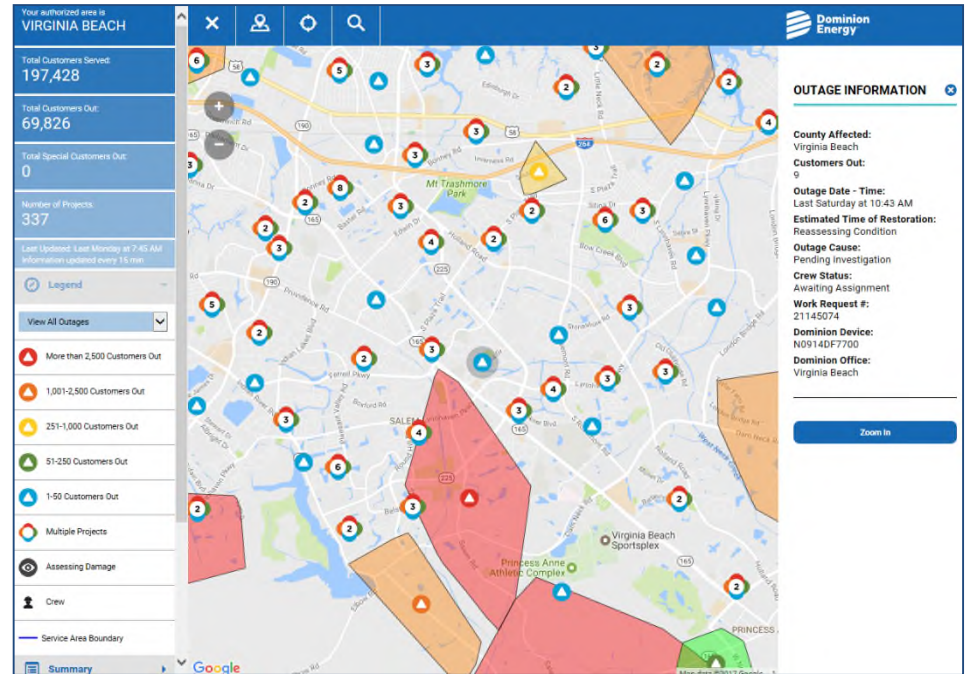
CANCEL **LOGIN**

Legend

View Special Condition Outages

- Critical Infrastructure
- High Profile
- Public Interest
- Multiple Special Conditions
- Service Area Boundary

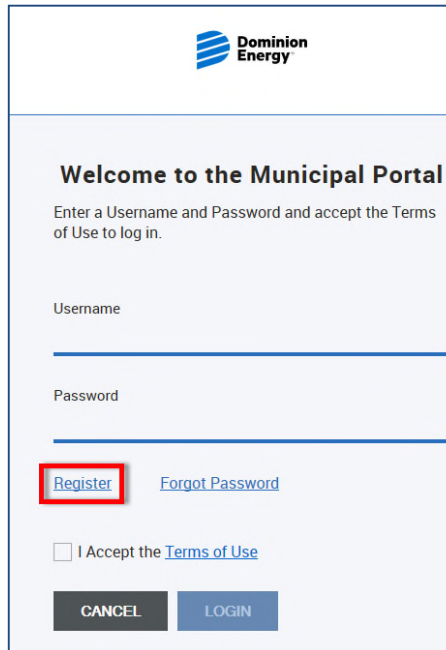
Summary




- New Secure Access for Municipalities
- Detailed outage information not available to the general public
- New view by Special Condition map view and Special Condition tables
- Advanced filtering options: Ability to toggle Regular Outages On / Off
- Comments between Municipalities and Dominion Energy for Special Condition data validation

User Self Registration

- User Self Registration
- Valid Email Address Verification
- Dominion Energy's Emergency Preparedness Center Approves / Denies User Request
- Strong User Passwords Required
- 90-Day Password Expiration
- Terms and Conditions





Welcome to the Municipal Portal

Enter a Username and Password and accept the Terms of Use to log in.

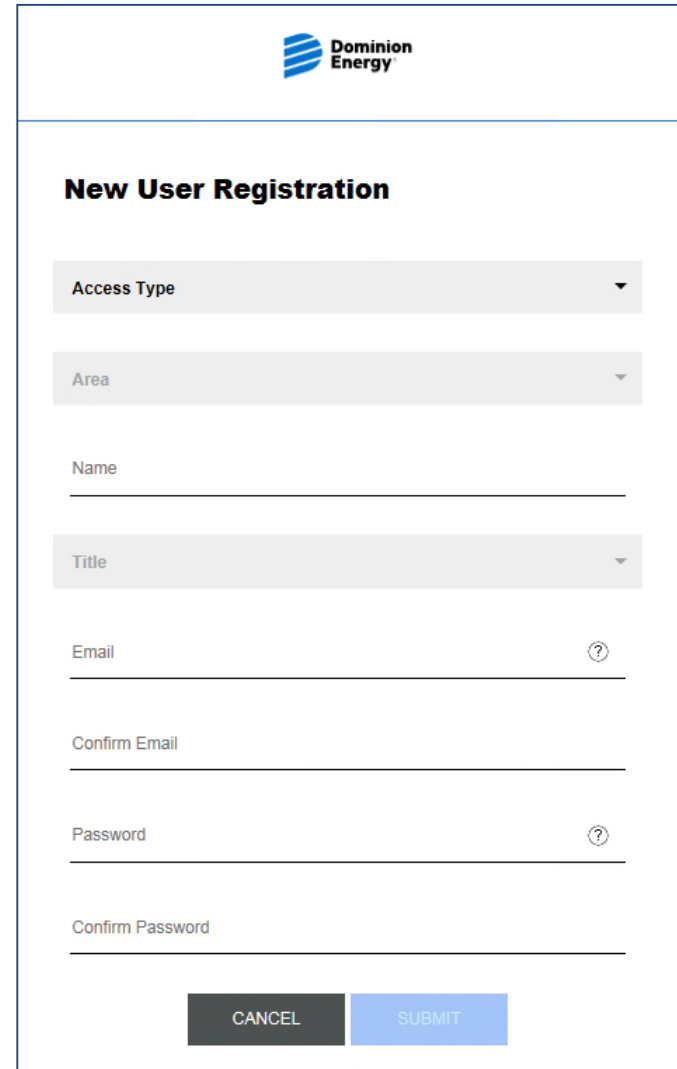
Username


Password

[Register](#) [Forgot Password](#)

I Accept the [Terms of Use](#)

CANCEL **LOGIN**





New User Registration

Access Type

Area

Name

Title

Email





Confirm Email

Password

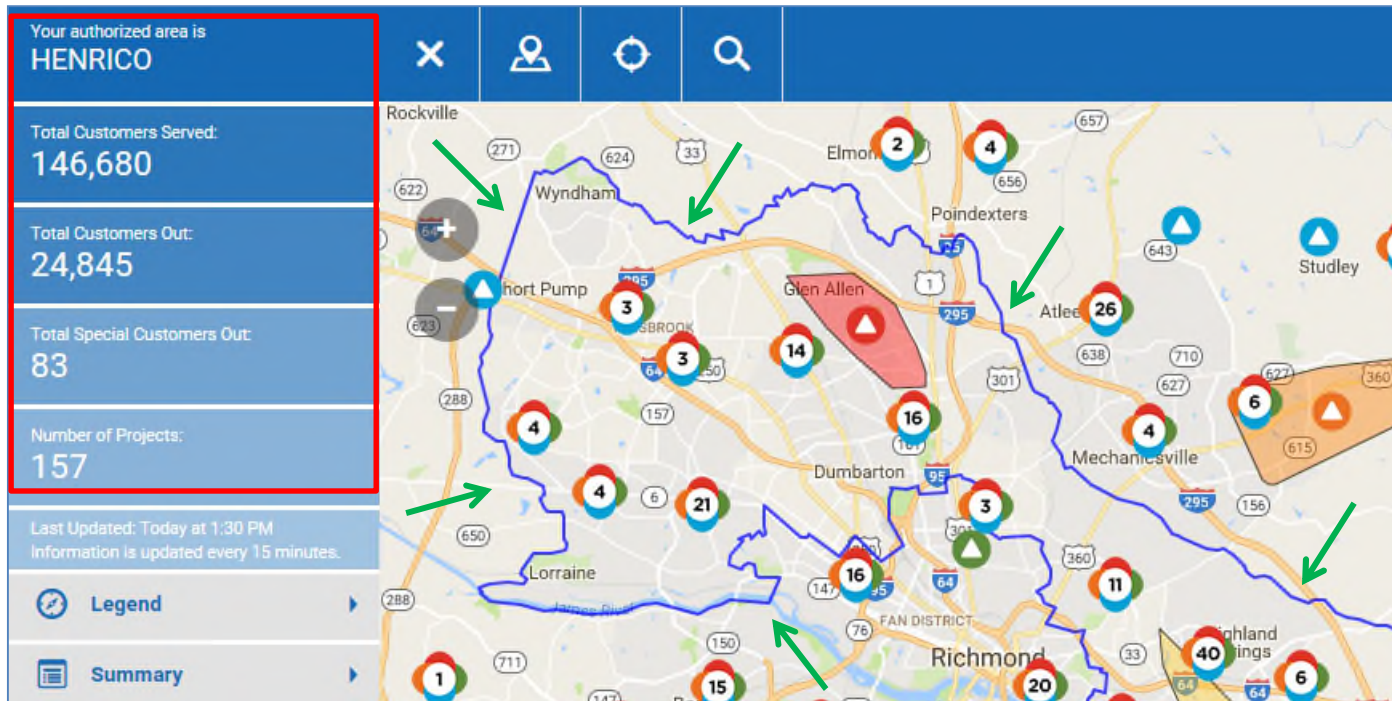
Confirm Password

CANCEL **SUBMIT**

User Types

User Type	Data Access
 <b data-bbox="239 472 778 551">Dominion Energy Admin	<ul style="list-style-type: none">• Controls User Access for ALL groups - Only user type with this ability• Can Access ALL data company wide• Can View and Accept all Municipal Administrator's Special Condition Comments• Ability to download a CSV file of all Active Users
 <b data-bbox="239 632 832 711">Dominion Energy Employee	<ul style="list-style-type: none">• Can Access ALL data company wide
 <b data-bbox="239 792 697 871">Municipal Manager	<ul style="list-style-type: none">• Can Only see Special Condition information for their associated Municipality• Can Create Special Condition Comments and /or submit request to add a new Special Condition customer to Full List• Ability to download a CSV file of ALL SC customers for their associated Municipality
 <b data-bbox="239 981 595 1059">Municipal User	<ul style="list-style-type: none">• Can Only see Special Condition information for their associated Municipality

Authorized Area

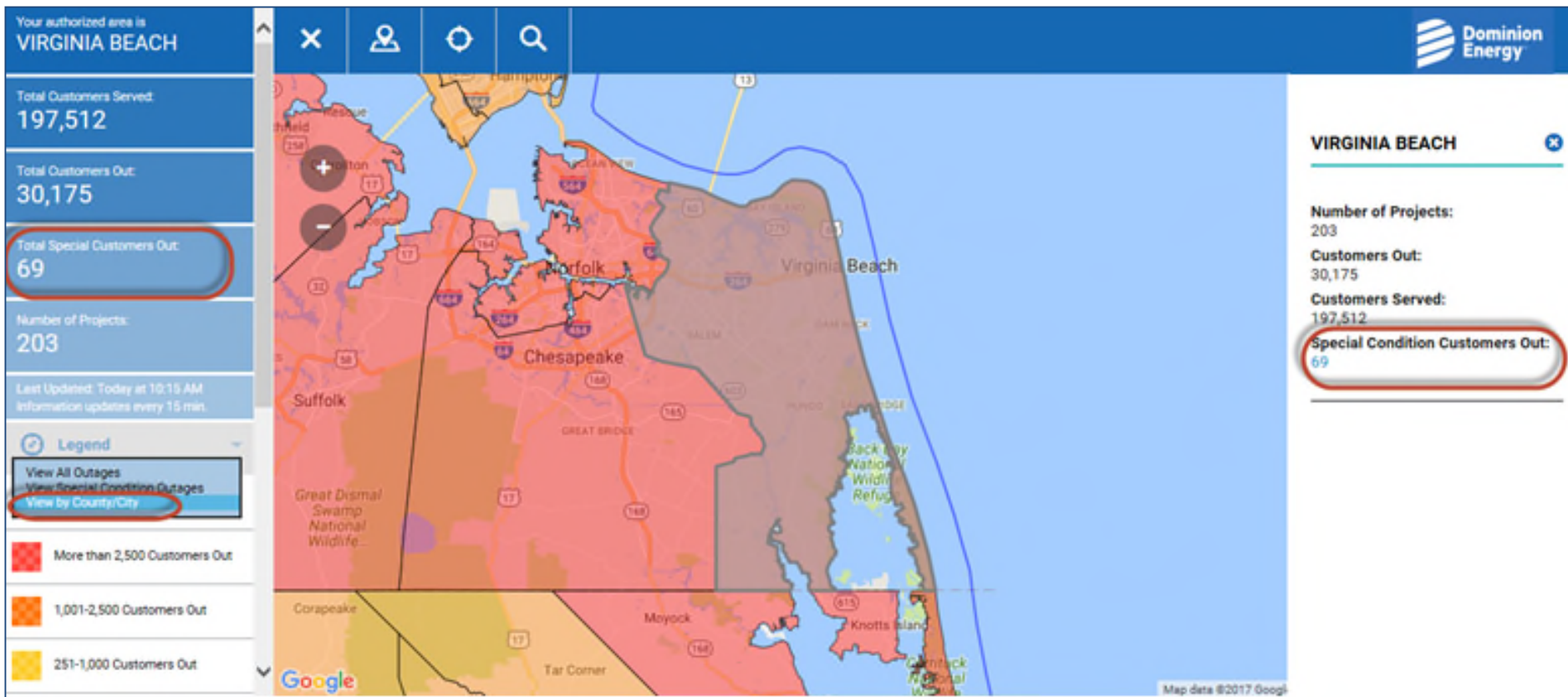


- Customized Main Information Panel based on the user's Authorized Area
- Municipal boundary line displayed on map for Municipal users
- Users can only see Special Condition details for their Authorized Area
- Special Condition Summary and Full List tables based on Authorized Area

Special Condition - Customer Outages

Special Condition / Critical Infrastructure

- Map Views and Summary tables focused on Special Conditions
- List of Special Condition and Critical Infrastructure accounts affected by outages
- List of ALL Special Conditions in each Municipality



Special Condition - Summary Tables

- Special Condition Summary Table**
 - High-level view of Special Conditions Out
 - Numbers Hyperlink to Detail Table
- Special Condition Detail Table**
 - Detailed Information about Special Conditions currently Out
 - Accessed from Hyperlinks on Map in Special Condition View and Special Condition Summary Table
- Special Condition Full List**
 - Detailed Information about ALL Special Conditions in each Muni / Area
 - Reviewed frequently by Municipality for accuracy. Comment field available for Muni Admin

Special Condition Summary

Total Customers Served: 197,411 Total Customers Out: 78,070 Total Special Condition Customers Out: 179

VIRGINIA BEACH

CUSTOMER CATEGORY	CRITICAL SERVICES	HIGH PROFILE	PUBLIC INTEREST
Educational	0	0	<u>29</u>
Homeland Security, Federal & Military	<u>3</u>	<u>1</u>	0
Large Industrial & Commercial	0	0	0
Large Medical	<u>1</u>	<u>14</u>	<u>14</u>
Public Safety (Fire, Police, 911, etc.)	<u>5</u>	0	0
State and Local Government	0	<u>1</u>	<u>8</u>
Telecommunications	<u>10</u>	<u>7</u>	<u>6</u>
Transportation	0	0	<u>1</u>
Water Treatment/Pump Stations	<u>2</u>	0	<u>77</u>

Last Updated: Jun 7, 2017 - 1:00 pm - Information updated every 15 min.

Special Condition Outages

VIRGINIA BEACH

COMMENTS	CUSTOMER NAME	ADDITIONAL INFO	ADDRESS	CUSTOMER TYPE	CUSTOMER CATEGORY	DOM DEVICE
	BETH SHOLOM SANDS	BETH SHOLOM SANDS	6405 AUBURN DR VIRGINIA BCH VA 23464	Public Interest	Large Medical	25394 R2
	MEDICAL FACILITY OF AMERICA	MEDICAL FACILITY OF AMERICA	1801 CAMELOT DR VIRGINIA BCH VA 23454	Public Interest	Large Medical	25328 72
	OLD DONATION ASSOCIATES LLC	OLD DONATION ASSOCIATES LLC - MEMORY CENTER	1853 OLD DONATION PKWY VIRGINIA BCH VA 23454	Public Interest	Large Medical	25328 72
	SENTARA LIFE CARE CORP	SENTARA LIFE CARE CORP - *	3751 SENTARA WAY VIRGINIA BCH VA 23452	Public Interest	Large Medical	25393 R2

Special Condition - Map View

- Ability to see only outages that are affecting a Special Condition customer
- Map Symbols for different Special Condition Categories
- Detailed Information about the Special Conditions affected
- Hyperlink to Special Condition Detail Table

Special Condition Outage Detail Return to Map

WR #: 21157123 Outage Start Date - Time: Jun 4, 2017 - 6:01 am ETR: Reassessing Condition Cause: Pending Investigation Status: ACTIVE

COMMENTS	CUSTOMER NAME	ADDITIONAL INFO	ADDRESS	CUSTOMER TYPE	CUSTOMER C
	CITY OF VIRGINIA BEACH	CITY OF VIRGINIA BEACH - PUMP STATION	1000 VIRGINIA TECH TRL PUMP VIRGINIA BCH VA 23455	Public Interest	Water Treatme

Last Updated: Jun 7, 2017 - 1:15 pm - Information updated every 15 min.







Special Condition - Comments

- Comments between Municipalities and Dominion Energy for Special Condition review (250 character free form text box)
- Allows Special Condition data to be updated and current
- **NOTE** : This is not intended as a real time communication platform during outage events. Municipalities need to call Dominion Energy with any urgent information.

Special Condition Full List

NORFOLK

1 2 3 4 5 6 7 ... 35

COMMENTS	CUSTOMER NAME	ADDITIONAL INFO	ADDRESS
	AT&T	AT&T - ATT BUTE ST	136 W BUTE ST NORF
	AUTUMN CORPORATION	AUTUMN CORPORATION	1401 HALSTEAD AVE N 23502
	BERLIN MILES RICHEL'S INC	BERLIN MILES RICHEL'S INC	100 SUBURBAN PKWY 23505
	BERLIN-MILES,INC	BERLIN-MILES,INC	110 SUBURBAN PKWY 23505
	BIO-MEDICAL APPL OF VA INC	BIO-MEDICAL APPL OF VA INC - DIALYSIS UNIT	1902 OMOHUNDRO AV NORFOLK VA 23517
	BIO-MEDICAL APPL OF VIRGINIA	BIO-MEDICAL APPL OF VIRGINA	5623 TIDEWATER DR N 23509

Add Comments / Additional Info:

APPLY

Application Administration

INACTIVE USERS

NAME	EMAIL	ACCESS TYPE	POSITION / TITLE	STATE	COUNTY / CITY	STATUS	ACTIONS
Niharika	[REDACTED]	Dominion Administrator	Administrator	DOMINION		Verification email sent	Select one <input type="button" value="APPLY"/>

ACTIVE USERS

Search By ... Name [+ Create New User](#)

NAME	POSITION / TITLE	EMAIL	ACCESS TYPE	STATE	COUNTY / CITY	LAST LOGGED IN DATE	CHANGE ROLE	EDIT
Alfred Sawatzky ADMIN	Administrator	alfred.sawatzky@kubra.com	Dominion Administrator	DOMINION		Jul 28, 2016	Change to Employee	<input type="button" value="edit"/>
Alfred Sawatzky ALEXANDRIA	City Manager	alfred.sawatzky+dom-mp-alexandria@kubra.com	Municipal Manager	VA	ALEXANDRIA	Aug 12, 2016		<input type="button" value="edit"/>
Alfred Sawatzky DOM Admin	Administrator	alfred.sawatzky+dom-mp-admin@kubra.com	Dominion Administrator	DOMINION		Aug 16, 2016	Change to Employee	<input type="button" value="edit"/>
Alfred Sawatzky EMPLOYEE	County Executive	alfred.sawatzky+dom-mp-employee@kubra.com	Dominion Employee	DOMINION			Change to Administrator	<input type="button" value="edit"/>

EDIT USER

Alfred Sawatzky ALEXANDRIA

City Manager

alfred.sawatzky+dom-mp-alexandria@kubra.com

ALEXANDRIA

New Password

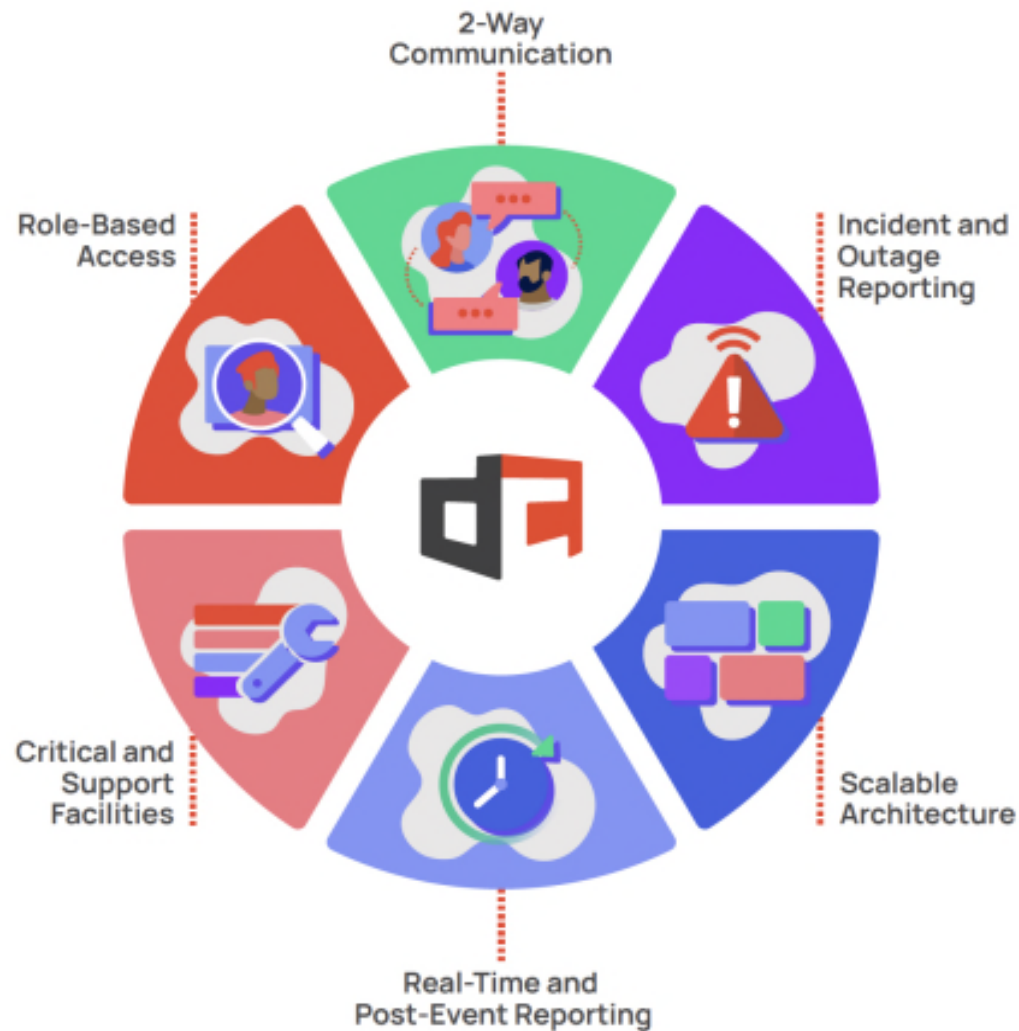
Password Confirm

COMMENT MANAGEMENT

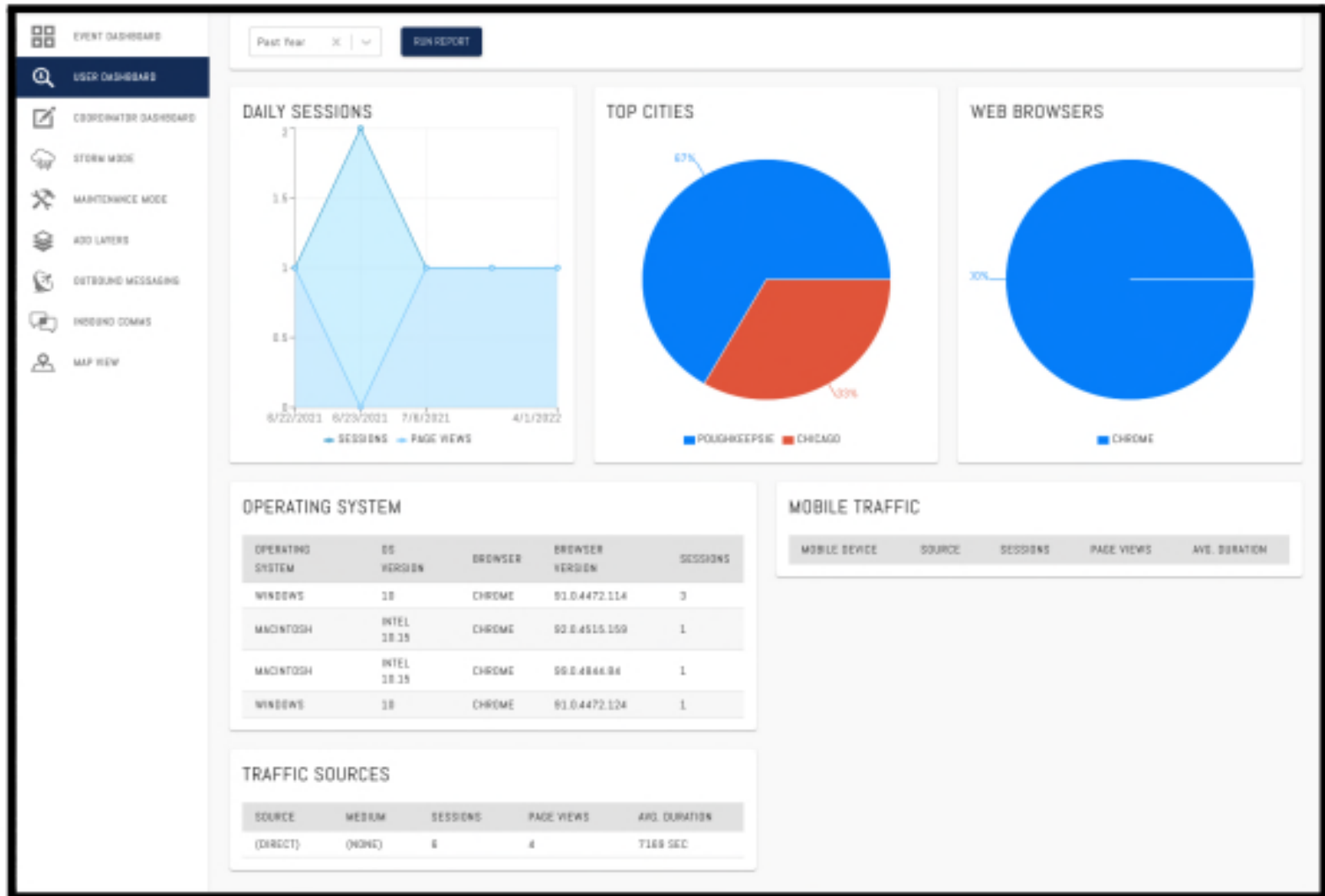
MUNICIPALITY NAME	DATE - TIME	ADDRESS	CUSTOMER NAME	ADDITIONAL INFO	LAST UPDATED BY	COMMENT	CLEAR
ALEXANDRIA		2211 MILL RD METER ALEXANDRIA VA 22314	ALEXANDRIA SANITATION	ALEXANDRIA SANITATION - MILL RACE PUMP STA	2016-08-16T17:03:14.558-04:00	This is another test	<input checked="" type="checkbox"/>
BOTETOURT	2016-07-09T17:00:00.000-04:00	97 SOUTHVIEW ST PUMP BUCHANAN VA 24066	BUCHANAN,TOWN OF	BUCHANAN,TOWN OF - PUMP STATION	2016-08-16T16:27:22.240-04:00	test test	<input checked="" type="checkbox"/>
HENRICO	2016-07-07T13:00:00.000-04:00	301 BEULAH RD SANDSTON VA 23150	HENRICO,COUNTY OF	HENRICO,COUNTY OF	2016-08-16T19:03:18.085-04:00	JAKE!!!	<input checked="" type="checkbox"/>
ALEXANDRIA		2200 JEFFERSON DAVIS HWY ALEXANDRIA VA 22301	AIRGAS MID-ATLANTIC INC	AIRGAS MID-ATLANTIC INC - PERM	2016-08-16T17:52:52.450-04:00	Jakell	<input checked="" type="checkbox"/>
VIRGINIA BEACH		2544 VIRGINIA BEACH BLVD VIRGINIA BCH VA 23452	CITY OF VIRGINIA BEACH	CITY OF VIRGINIA BEACH - PUMP STN EUREKA PARK	2016-08-11T12:36:06.967-04:00	Sample Comment	<input checked="" type="checkbox"/>

- Inactive Users
 - Approve , Deny , Resend Email Verification
- Active Users
 - Search , Last Logged in Date , Export to XLS
- Edit Users
 - Delete, Modify
- Comment Management

Future Muni Portal Outage Map Ideas

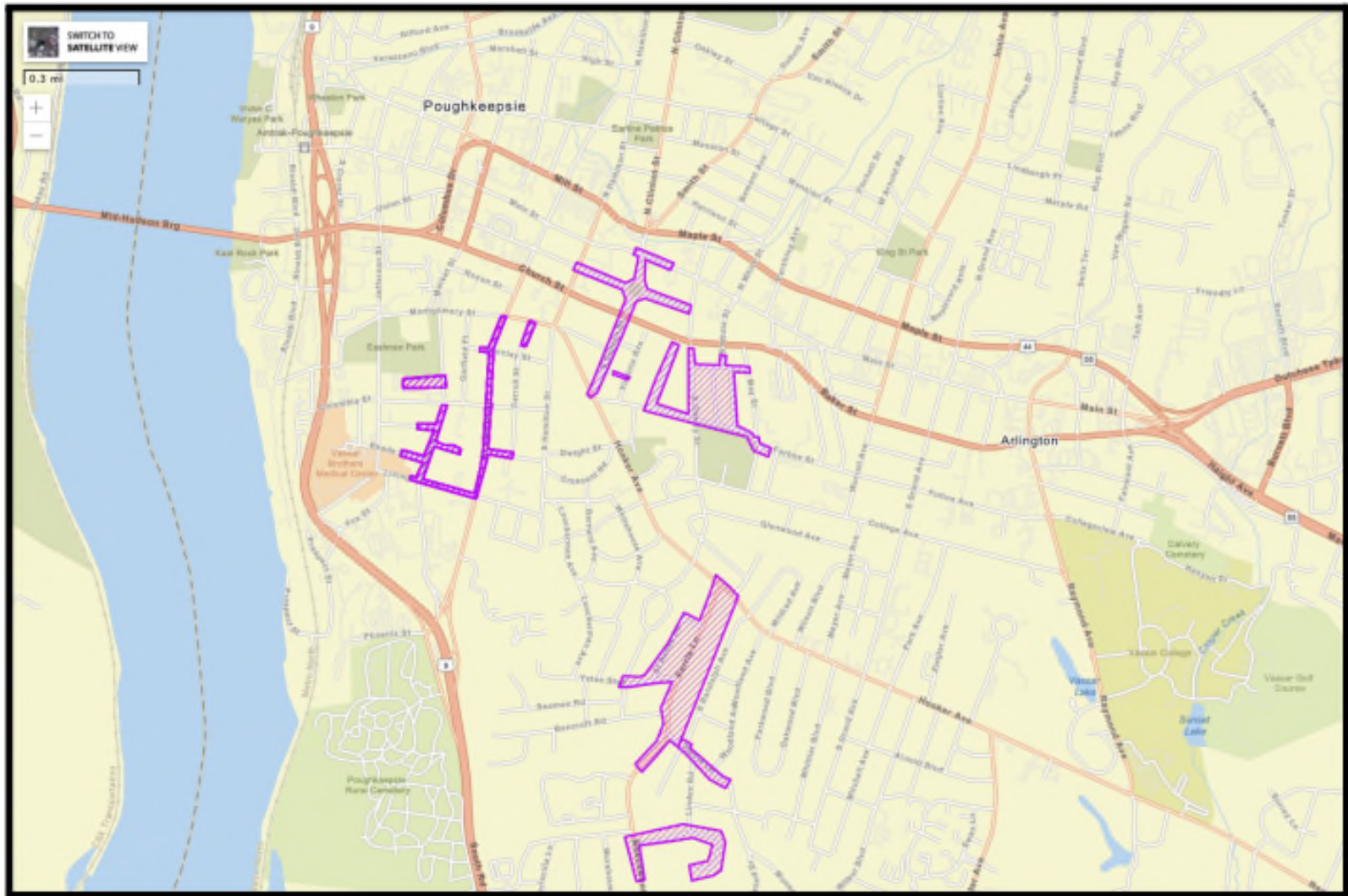


End User Dashboard



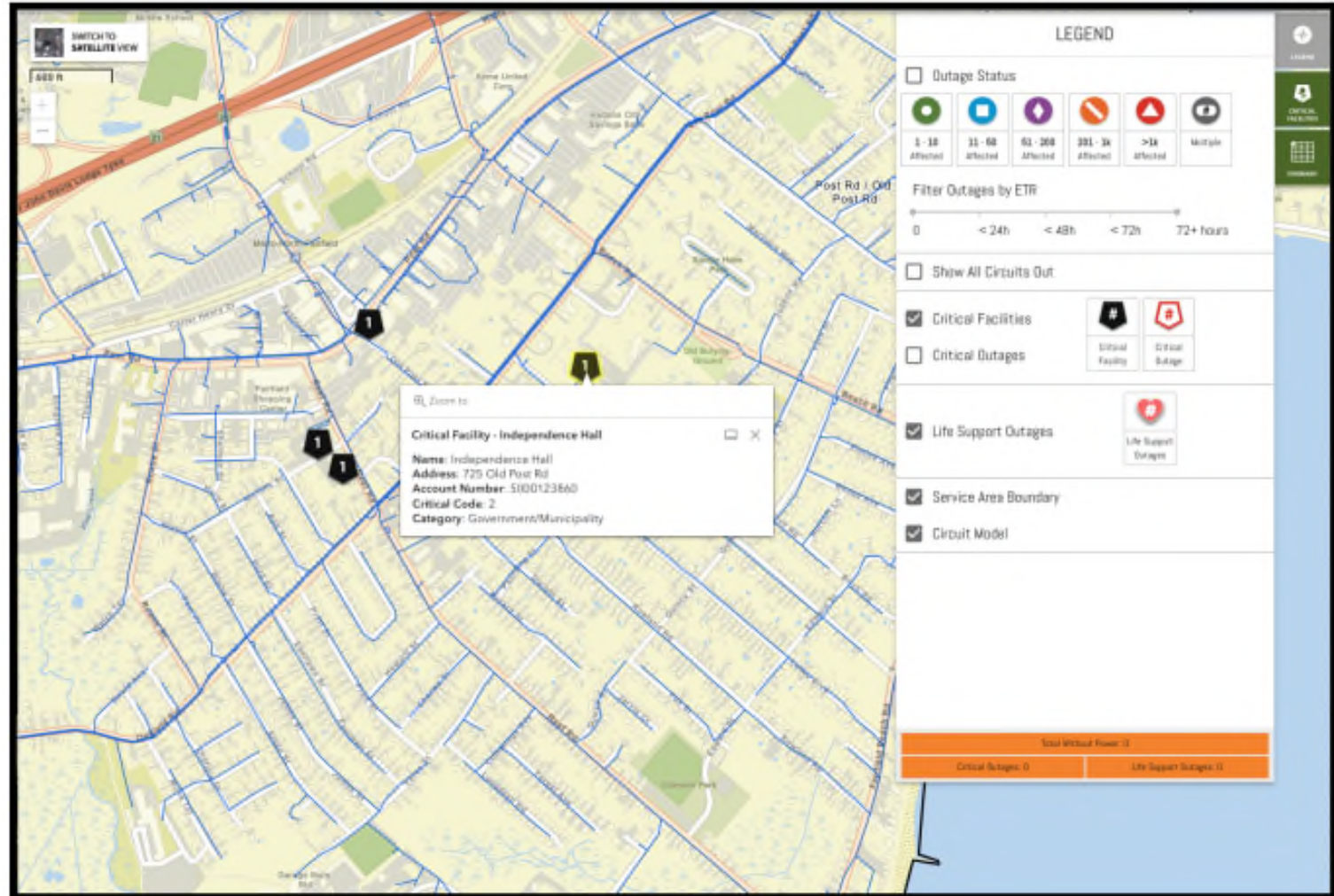
Example of the User Dashboard

Restoration Plan Visualization



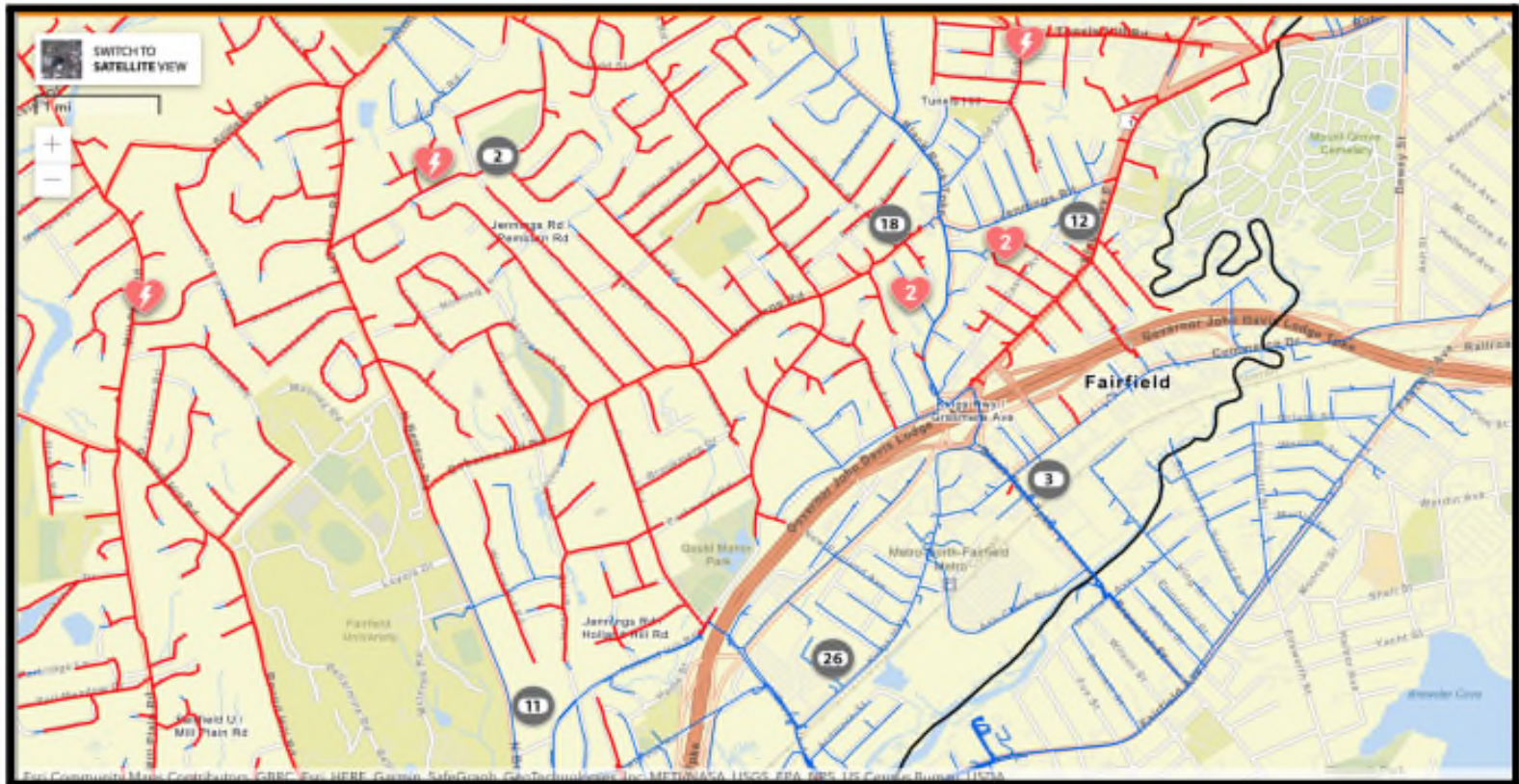
Example of Work Plans Shown via Geospatial Data

Critical Infrastructure Display



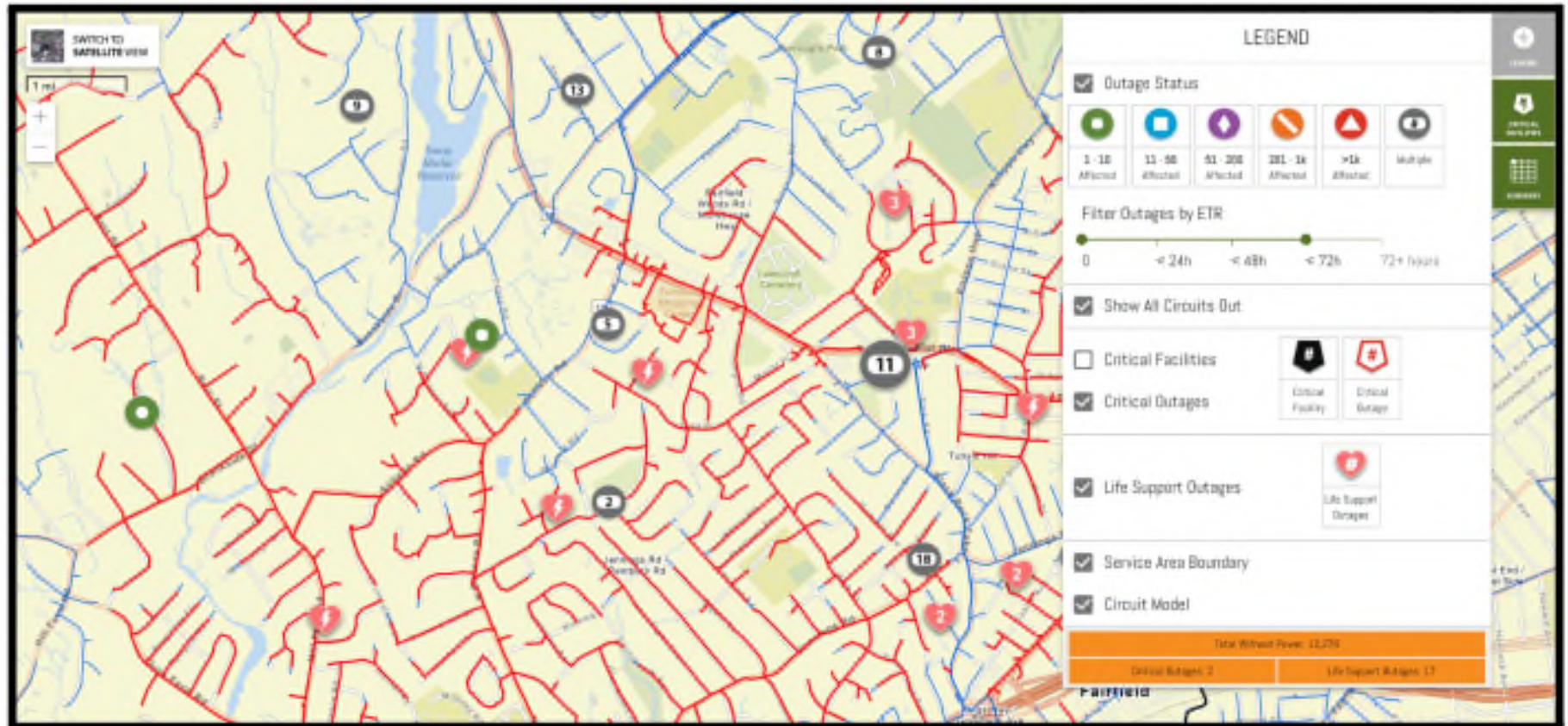
Example of Critical Facility Display

Circuit Mapping and Outages



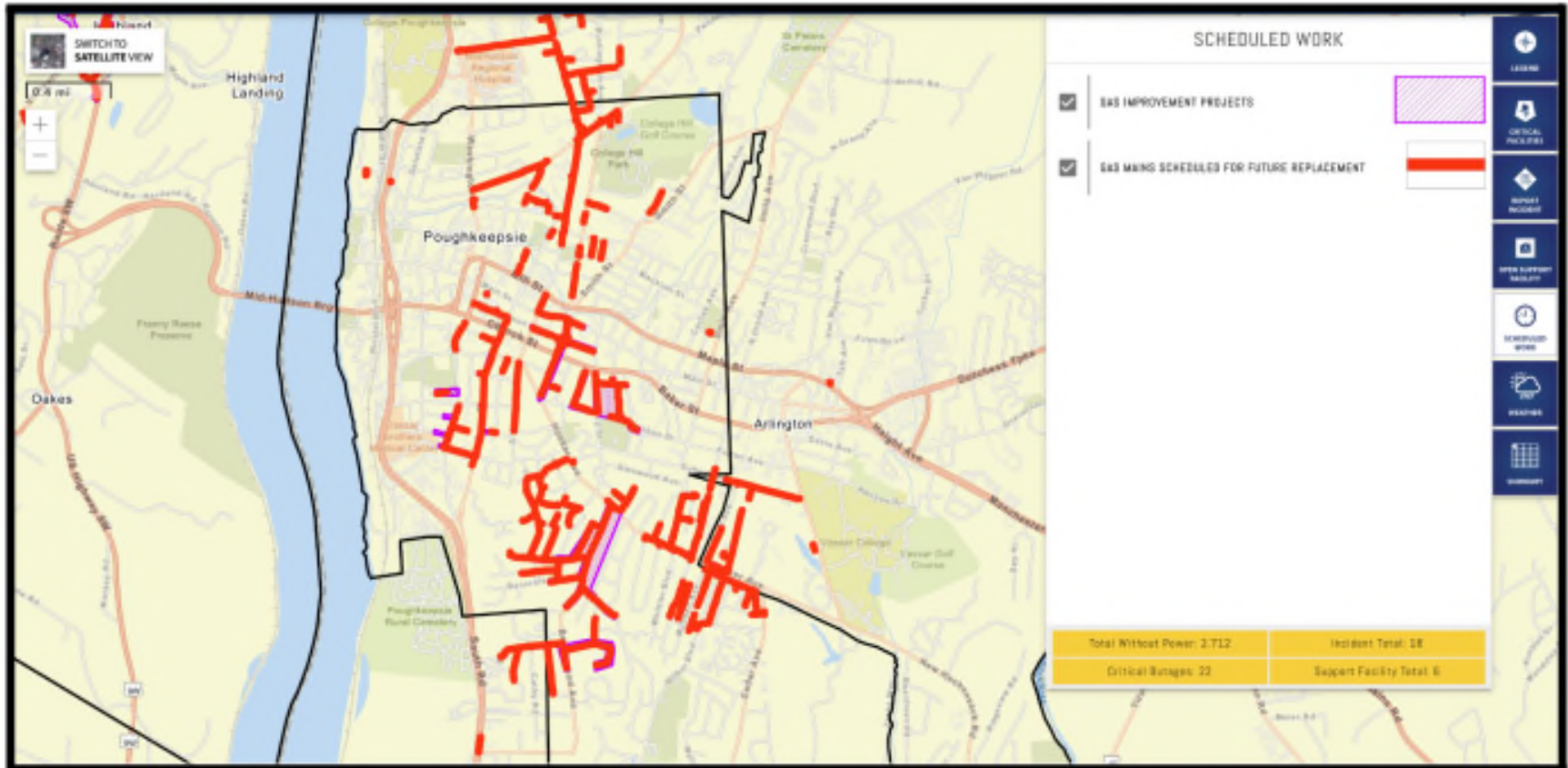
Example Circuit Model and Circuit Outages (Red Lines)

ETR Filtering



Example ETR Filtering

Planned Work



Example Planned Work

Questions?